

Technical Services and Support

Hichrom has been firmly established in the field of chromatography for over 40 years, specialising in the development, manufacture, and supply of high quality chromatography products, both in the UK and worldwide. During this time, we have built up a strong reputation amongst chromatographers for technical expertise, speed of delivery, and competitive pricing. We are authorised distributors for many leading chromatography manufacturers' brands of LC, GC, SPE, TLC, and sample preparation products.

ISO9001 (Quality) and ISO14001 (Environmental) Accreditation

Hichrom is accredited to both ISO 9001:2015 (Quality) and ISO 14001:2015 (Environmental) standards. Every Hichrom manufactured column exceeds stringent quality criteria and are supplied with documentation enabling a complete audit trail from the time of manufacture to the point of use.

Free Technical Support and Advice

As a company founded on technical excellence, we pride ourselves on our ability to respond to any chromatography technical issue. Our technical desk is permanently staffed by experienced chromatographers, educated to PhD level, who can provide free impartial advice on a wide range of topics including:

- HPLC/UHPLC troubleshooting advice
- Application searches and support
- Method development guidance
- LC & GC column selection recommendations
- General LC, GC, SPE, TLC advice and assistance
- Cost reduction advice and support

Other Technical Services

In addition to the technical support and advice detailed above, Hichrom also offers customers:

- Custom packing of HPLC/UHPLC columns
- LC column screening services
- Material batch reservations
- Custom bonding services
- Chromatographic review service and support

If you would like to find out more about any of these technical services or would like to discuss any chromatography related issue, simply contact our helpful technical support team on +44 (0) 118 930 3660, fax +44 (0) 118 932 3414, or email: technical@hichrom.co.uk

Please contact us for support and advice on any chromatography issue

Tel: 0118 930 3660 Email: technical@hichrom.co.uk